LOREM IPSUM
Mobile: +9599889860; **Email**: info@way2writers.com
Address: 1B, F3, Legend Square, NGO Colony, 3rd Cross Street, 1st Main Road, Vadapalani, Chennai-26

Seeking challenging assignments in **Project Management / Product & Software Development / Technology Architecture & Consulting / IT Infrastructure Management** preferably in Chennai/Mumbai

PROFILE SUMMARY

Competent, diligent & result oriented PMP certified Project Manager with an experience of 16+ years in web application development and maintenance of large-scale, small-scale and multi-tiered applications Demonstrated techno-managerial excellence in gathering clients' requirements, identifying gaps, conceptualizing & presenting cost effective / customized solutions, drawing resource estimates, securing client's financial commitments and ensuring project delivery within defined costs and timelines. Extensive experience in building enterprise architecture, development and implementation of web application solutions.

Proven expertise in project planning, process analysis, designing, developing and testing / QC of application software, emergency handling, conducting users' training and managing change to integrate the proposed change with the business processes.   Fully acquainted with application intricacies across all stages of the system development life cycle (SDLC). An agile developer with strong credentials in ensuring timely and defect-free software delivery. Possess high inclination to learn new technology and implement creative intelligent technology. Effective team leader, trainer and a motivator having ability to integrate team efforts in a multinational and multicultural work environment to maximize operational efficiency.

Career Highlights

In AdaptTeQ Consulting Solutions
- Efficiently executed the following changes in the development process:
  - Designed new policies & work guidelines to ensure smooth delivery of deliverable
  - Implemented quality assurance policies to reduce errors and maintain efficiency at 99.5%
  - Determining software requirements, technology/architecture designs, schedules and resource allocation tables based on comprehensive analysis of product and business requirements

In OnEMI Technologies
- Commenced innovative technologies to produce competitive products as per the technology vision & strategy of the company
- Played a stellar role in managing the end-to-end development of products like:
  - OnEMI.in – A loan management web application to provide a convergence ecosystem for consumers, merchants & financiers
  - OnEMI Payment Solution – A one-stop solution for all the major EMI based payments
  - WEBPoS – A web based POS System for retail merchant
- Distinguished efforts in the integration of prominent payment gateways & other leading NBFC payment solutions with the organization's platform
- Spearheaded:
  - Multi-platform client integration with OnEMI's payment gateway and loan platforms
  - Multiple software development projects of OnEMI Payment Gateway and OnEMI Webpos System
- Successfully acquired PCDISS certifications for OnEMI.in

In Royal Images Catalogues Pvt. Ltd.
- Significantly contributed following technology solutions for attaining optimum efficiency and cost savings:
  - Established the ERP System to automate the functions of the complete organization ranging from procurement to order fulfilment
  - Designed E-Commerce website to generate online orders and' thus increased sales by 40%
  - Executed Marketplace Module in e-commerce website and CRM System for effective customer management
  - Implemented IP Based Call Center Management Solutions and Change Control Management System
- Instrumental in improving the helpdesk response time by identifying repeated issues, designing solutions to address issues promptly and training the staff on the same
- Successfully undertook cost control initiatives by establishing contacts with potential vendors to meet hardware & software needs; thus reduced cost of hardware
- Successfully obtained PCDISS certifications for embazaar.com (E-Commerce website)
- Actively involved in the migrated of EBPx based call center to IP based call center solutions
- Spearheaded the infrastructure 60 seat call center in 3 locations; implemented LLP and MPLS